



ALMR User Council
Active Issues and Risks Log

Active Issues									
No.	Initiated	Research	Approval	Title	Description	Status / Actions	Opened	Targeted / Closed	
32	Leveque	Gross	UC	Customer Support Plan	Motorola Customer Support Plan	Update 1/2/2008: The Customer Support Plan draft was reviewed by Mr Woodall and changes were requested. The updated version was returned to Mr. Woodall for further review. The SMO CSP will be presented to the UC Document Review committee.	4-Oct-06	6-Feb-08	
43	Johnson	Del Smith	UC	Missing Audio	Chief Johnson reported missing audio problems in Fairbanks and with MATCOM.	Update 1/2/2008: 74 loaner radios were provided for use in Fairbanks. Radios were all returned to the National Guard. Brad Johnson noted some major programming had been done but sufficient time to quantify the results has not passed.	1-Nov-06	6-Feb-08	
56	Tim Woodall	Casey Borg	UC	Busies	OMO and SMO will collaborate to develop a standard on what is an acceptable number of busies for both day-to-day and emergency operations, and what is an acceptable duration of length for a busy during those times. OMO will benchmark the data by contacting other staes with trunked radio systems.	Update 1/2/2008: The OMO/PMO is researching other state LMR systems to see what standards they use.	2-Jan-08	31-Mar-08	
57									
Issues closed at or since the last meeting									
Pending Issues									
2	UC	Jim Kohler	UC	TCO Study of SATS Pricing	SOA ETS to provide SATS pricing to the TCO Committee and User Council.	Update 1/2/2008: Mr. Jim Kohler stated anticipated costs were being reviewed by those above him and should be available soon. Item reworded per UC direction and suspense moved to April meeting. <Pending>	7-Jun-06	2-Apr-08	

ALMR information contained in this document is "Sensitive But Unclassified" and "For Official Use Only" in accordance with DoD Directives 5200.1 and 5400.7 and may be exempt from mandatory release to the public under the Freedom of Information Act (FOIA). This document may be LAW ENFORCEMENT SENSITIVE and is a CONFIDENTIAL RECORD per Alaska Statute 40.25.120 (a) (6) E, F, & G.